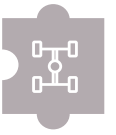


Arval Maintenance



The Arval maintenance package ensures that your vehicle is properly maintained. This will help you to avoid unplanned downtime, and if it does break down, you will have access to a fully inclusive breakdown package. Our technical experts will validate and authorise all repairs to make sure that your vehicle is in great condition throughout the lease.

If you choose to include our optional maintenance package, we will cover all routine work due to occur during the contract term (based on manufacturer guidelines and the quoted month and mile combination).

This will include:



**ALL ROUTINE
SERVICING**



**MAINTENANCE
REPAIRS**



**PREMIUM
TYRES***



BATTERIES



**BREAKDOWN
COVER**



EXHAUSTS



**ANY WORN
ITEMS**

(subject to 'fair play'
policy below).

* Arval has a "Fair Play" policy on car tyres. This means that damaged tyres will be replaced inside the maintenance budget. Replacements on commercial vehicles or in the event of abuse, neglect, theft or vandalism will be recharged at a percentage based on the tread remaining.

Our optional maintenance package does not include:

Glass / windscreens (although we can replace these at a competitive price)

Accident damage

Driver neglect items*

Damage and replacement as a result of neglect

These charges will be billed directly to you via a vehicle services invoice if you ask us to do the work.

* for example - not filling up oil in the vehicle

Breakdown cover:

The breakdown cover provided within this package will assist you at home, at the roadside or wherever you need it. Vehicles are fixed on 8 out of 10 occasions at the location, but if this isn't possible, your vehicle will be recovered. You will be taken home, you can have your onward travel covered, or you can receive a rental vehicle for 48 hours included within this scheme. This means that you will never be stranded.

Service booking:

We can also provide service booking online, or via our call centre, to ensure that your car is allocated to a suitable and reputable repairer for the work required and in the timeliest manner.

Technical support:

Our Technical team combine years of expertise with a specially selected network of garages to effectively manage the maintenance requirements of your vehicle. If you ever have a problem, they will manage it to ensure a fast and efficient resolution.

To include the cost of our optional maintenance package in your quote, please contact your Arval representative and they will be happy to help.



A good option for vans

If you operate a van, our additional Downtime Management service can help to get your vehicles back on the road more quickly. We know the impact that downtime can have and will proactively chase progress on repairs, fast-track authorisations and source parts in the shortest time possible.

Arval UK Limited (Whitehill House, Windmill Hill, Swindon, SN5 6PE. Registration number 1073098. VAT Registration GB 202 1441 76) is authorised and regulated by the Financial Conduct Authority



ARVAL
BNP PARIBAS GROUP

For the many
journeys in life